

Where  
people  
and  
process  
come  
together.

## NOW HIRING

### Are you ready to take your career to the next level?

Dive into the world of magic! We are writing the first chapter of a new fairy tale project in Burgas.

Be part of the story and join our Customer Service Champion team supporting a leader in the media and entertainment industry.

We are currently looking for motivated French or German speakers to join our team of professionals

### This would be the right role for you if you:

- Would love to be a part of a strong team
- Has experience working in customer service
- Has extensive experience with written communication
- Has great attention to detail and is well organized
- Has experience of working in a fast paced environment
- Has excellent computer skills
- Is a conscientious and reliable individual with a positive attitude
- Demonstrates a strong understanding of customer satisfaction and service excellence

### About you

- You're ready for a great career with a great company
- You have excellent command of French or German
- You have strong consultation understanding or experience
- You have good working knowledge of internet technology
- You have a proactive attitude, combined with excellent communication and soft skills
- You are decisive with the ability to multitask
- You feel comfortable in a target driven environment

### We will give you

- Fun and fast-paced work environment
- Competitive salary
- Excellent social benefits package
- Top-notch training
- Promote-from-within advancement opportunities
- Employee recognition programs
- Team building and social activities, participation in voluntary work, charity causes, etc.
- Buddy system for new hires and relocation packages
- Great office location
- Options for temporary or permanent contract

It's not just a job, **it's your career.**



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